



DALLAS JONES BARBER SHOP

Cancellation Policy

We understand that circumstances arise that require cancelling or rescheduling an appointment. The following policies are established to ensure that we can continue to provide all of our valued clients the best possible service. We are an individually ran barbershop, our professional and personal incomes are directly tied to the services and appointments we provide.

Please book one appointment per person.

Cancellations: We ask that you give us 12 hours for a cancellation notice if something arises in your schedule. This allows time for another individual to book that appointment time. Anything cancelled within the 12 hour window will be charged 50% of the service at next visit.

No Shows: Failure to contact the shop or cancel appointment online will be deemed a No Show. No Shows will be charged 100% of the missed appointment at next visit. After 3 No Shows we reserve the right to decline the opportunity to book appointments online.

Late Appointments: To ensure that we deliver the best possible service to our clients, we have allocated the necessary time to complete each service. Arriving on time for your scheduled service(s) insures the proper time necessary for us to comfortably complete your service(s). We regretfully cannot satisfactorily complete any service if a client arrives more than 5 minutes late, and we reserve the right to decline any service to a client who is 5 minutes late for their scheduled appointment.

If you don't receive a confirmation email, please call the shop and we will confirm the date and time.